Distributor Meeting Sales + Service + Application



02:30 PM	Registration at Hotel Eurostars, Friedrichstr. 99, 10117 Berlin	
03:00 PM	Welcome	
	Product overview:	
	RETI-port/scan 21 Overview of the different models Stimulators: New Ganzfeld SCM Ganzfeld Q450 C / SC BABYflash E130 MINIganzfeld I8 Stimulator Monitor TFT 19" RETI-map	
04:00 PM	Upgrades	
	 XP − Win7	
	o win/ o upgrade auf Win10, new device 04-03.2	
	Market analysis Competitors Price list: Tender specification How is the market in your area? What can we do to grow the market share? How do you see the forecast in your area? Exhibition / courses After Heidelberg course - Roland course engineers!	
	Accessories	
	Service price list Team Viewer conditions (2 years free) Warranty, service charge	
06:00 PM	ROLAND CONSULT • Introduction of new management team	
07:00 PM	Dinner at the Eurostars Berlin Discussion, questions, suggestions, and ideas	

Distributor Meeting Sales + Service + Application



0-00 414	Dr. N. Hassan Lecture: Clinical Applications for Electrophysiology		
9:00 AM			
9:45 AM	Working in groups		
	Sales Group: "Installation RETI-port/scan 21" Installation Training Connect all parts Input Power check, label, Function check Noise 50 Hz and grounding check Software settings, Setting time for inspection Clinic Address, License request Trouble shooting for installation Error messages Test-Box different models SH1 for Service Installation report FB-38.04.2 Training report FB-38.04.3 Device book	Service Group: "Installation RETI-port/scan 21" Installation Training Connect all parts Input Power check, label, Function check Noise 50 Hz and grounding check Software settings, Setting time for inspection Clinic Address, License request Trouble shooting for installation Error messages Test-Box different models SH1 for Service Installation report FB-38.04.2 Training report FB-38.04.3 Device book	
11:00 AM	Coffee Break		
11:15 AM	Sales Group: "Application Training I" RETI-port/scan 21 Application Training Short Manual: VEP, ERG, EOG, mf ERG, mf VEP Glaucoma Screening^ Visual Acuity Test Albino VEP PhNR, S-Cone, ON-OFF	Service Group: "On-site service": SPC: different Errors GF/BF/ MGF No Flash Error Message No Trigger Impedance all time=0 mfERG Error Messages Software Settings Service-Box Service report FB-37.2	
12:30 AM	Lunch		
01:30 PM	Lecture / Demonstration: Safety Test and Calibration Basics, Service Box, Safety Test Protocol Group: 1: Maintenance Group: 2: Maintenance		
	Protocol	Protocol	
03:00 PM	Coffee Break		
03:15 PM	Lecture / Demonstration: RETI-map animal; the research system for function and structure RETI-port/scan 21 animal research system for function		
03:45 PM	Sales Group: "Training II" On request	Service Group: "Training II" On request	
04:00 PM	Dr. M. Farouk Lecture: What questions for the doctor help us with the sale of electrophysiological devices?		
04:15 PM	Distributor Test: 15 questions for Medical Device Consultant of Roland Consult products		
04:45 PM	Test results and certificates		
07:00 PM	Welcome Dinner Place: Weihenstephaner Berlin, Am Hackeschen Markt, Neue Promenade 5, 10178 Berlin 06:30 PM meeting in hotel lobby Eurostars (approx. 15 min walking)		